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PRESS RELEASE

Generali supports the communities affected by the earthquake in Central Italy

- **A free hotline on 800.867.222 has been activated to promptly manage claims**
- **Generali Italia, Alleanza and Genertel have arranged a preferential relief plan for local customers**
- **A fundraising campaign has been initiated among the employees of the Group**

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Generali is supporting the communities affected by the earthquake in Central Italy, with a programme of initiatives providing relief for customers living in affected areas. The company is also collecting donations from all Group employees.

In particular, Generali companies operating in Italy – Generali Italia, Alleanza Assicurazioni and Genertel/Genertellife – are providing relief by suspending, deferring and postponing premium payments for their customers resident in the municipalities of *Amatrice, Accumoli, Arquata del Tronto, Norcia, Montegallo, Monte Monaco, Castel Sant'Angelo sul Nera, Visso, Ussita, Preci, Cascia, and Cerreto di Spoleto* (list subject to updates).

In order to ensure faster claim management, Generali Italia has activated, in addition to its branch offices, its “*Qui per Voi*” (Here for You) protocol for dealing with disasters and activated a hotline (freephone 800.867.222) to provide information and file claims for customers struck by the earthquake.

Details of the relief programme

Customers can request to access the following relief schemes by contacting Generali Italia and Alleanza Assicurazioni consultants in person, or by calling Genertel (freephone 800.20.20.20) or Genertellife (freephone 800.20.20.90):



Homes and businesses

- Suspension of premium payments for your home and business, for the time required for insured assets to be replaced.
- Refund of premiums paid but not used.
- 60-day extension of payment terms for premiums due between 24 August 2016 and 31 December 2016.

For cars and motorcycles

- Suspension of motor insurance, even without contractual documents.
- Option to terminate insurance contract due to destruction of the vehicle, even without returning contractual documents, with repayment of premiums paid and not used, including for Other Vehicle Risks coverage.
- 60-day extension of payment terms for intermediate premium instalments due between 24 August 2016 and 31 December 2016.

For life insurance

- All life insurance premium instalments can be deferred for 6 months without interest.
- No redemption penalties for residents of areas affected by the earthquake.

As regards collecting donations from Generali Group employees, the company has immediately activated the procedure to enable employees to allocate part of their salary for August and September to the Italian Civil Protection agency, to support urgent assistance in areas affected by the earthquake. In addition to these donations, the General Group will also make a direct contribution.