

GENERALI GROUP 2018 Results

The like for like change of written premiums, life net cash inflows is on equivalent terms (on equivalent exchange rates and consolidation area). 2017 numbers for operating result, investments and operating RoE are restated due to assets disposals. 2017 numbers for new business volumes and value are presented on historical basis



I. Strategy Overview Philippe Donnet – Group CEO	Page 3
II. 2018 Business Review Frederic de Courtois – Group GM	Page 11
III. 2018 Group Financials Cristiano Borean – Group CFO	Page 25
IV. Backup	Page 48



I. Strategy Overview

Philippe Donnet – Group CEO page 3





2015-2018 financial targets exceeded

Strong net result increased by 9.4%

Dividend ⁽¹⁾ increased by 5.9% to €0.90 per share

Well positioned to deliver Generali 2021

(1) Subject to the approval of shareholders at the Annual General Meeting on May 7, 2019



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2015-2018 financial targets exceeded

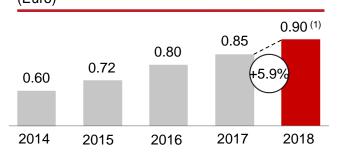
	TARGETS	ACTUAL	
Cumulative Net Operating Cash	> €7bn	€8bn	\checkmark
Cumulative dividends	> €5bn	€5.1bn (1)	\checkmark
Average Operating RoE	> 13%	13.4%	\checkmark

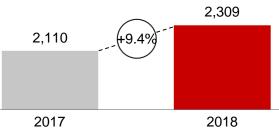
(1) Including 2018 proposed dividend subject to the approval of shareholders at the Annual General Meeting on May 7, 2019

2018: increased net result and dividend

OPERATING RESULT (Euro m) 4,857 4,713 +3.0% 2017 2018 NET RESULT (Euro m) 2,309 2,110 +9.4%

DIVIDEND PER SHARE (Euro)

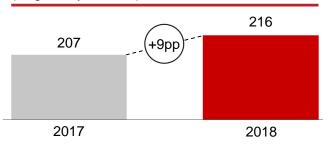




(1) Subject to the approval of shareholders at the Annual General Meeting on May 7, 2019

SOLVENCY II

(Regulatory view, %)



Generali 2021 ambition

Generali will be a life-time partner to its customers, offering innovative, personalized solutions thanks to its unmatched distribution network.

Generali will lead the European insurance market for individuals, professionals and SMEs, while building a focused, global asset management platform and pursuing opportunities in high potential markets.



Generali 2021: A strategy built on three pillars

Profitable growth

Capital management and financial optimization

Innovation and digital transformation

- Strengthen leadership in Europe
- Focus on high potential insurance markets
- Develop a global asset management platform
- Increase capital generation
- Enhance cash remittance
- Reduce debt amount and cost
- Become a life-time partner to customers
- Enable digital transformation of distribution
- Transform and digitalize operating model

Enabled by empowered people, strong brand, sustainability commitment



Generali 2021: robust financial targets



6%-8% EPS CAGR RANGE ⁽¹⁾ 2018-2021 **55%-65% DIVIDEND PAY-OUT RANGE** ⁽²⁾ 2019-2021 >11.5% AVERAGE RETURN ON EQUITY ⁽³⁾ 2019-2021

(1) 3 year CAGR; adjusted for impact of gains and losses related to disposals

(2) Adjusted for impact of gains and losses related to disposals

(3) Based on IFRS Equity excluding OCI and on total net result



Generali actions driven by a long-term purpose

To enable people to shape a safer future by caring for their lives and dreams







II. 2018 Business Review

Frederic de Courtois – Group GM page 12



GM –	Business	Review
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2018: Growth, technical excellence and cost discipline

BEST TECHNICAL EXCELLENCE

- Life: robust growth of Net Inflows and confirmed business mix shift towards Capital Light Products with strong new business value and margin growth
- P&C: accelerated growth and strong discipline on margins leading to stable combined ratio (93%) despite man made / cat events

ASSET MANAGEMENT GROWTH

CONTINUOUS COST DISCIPLINE • Strong cost discipline with general expenses evolution under control

NON OPERATING ITEMS

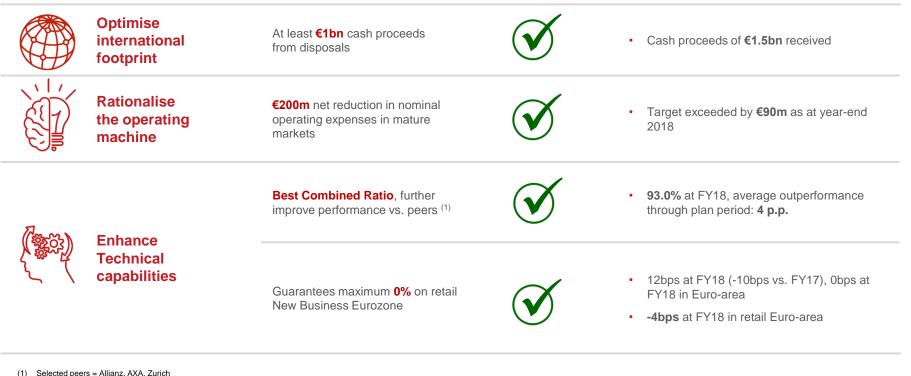
• Realized gains further decreased in 2018 vs. 2017



2015-2018 plan: all targets successfully delivered

(1 of 2)

IMPROVE OPERATING PERFORMANCE





2015-2018 plan: all targets successfully delivered

(2 of 2)

CREATE LONG-TERM VALUE

	30bps reduction of avg. portfolio guarantee to 1.5%	۲	1.36% at FY18, -44bps over the plan period (-20bps impact from the Generali Leben agreement and the geographical optimization program)
Rebalance our portfolio	 +6 p.p. capital light reserves as % of total 	۲	+8.6 p.p. shift to capital-light reserves (+3.2 p.p. impact from the Generali Leben agreement and the geographical optimization program)
	€150m additional Net Result from Asset Management in 2020	۲	€57m increase of net result from AM Europe in FY18 vs. FY17, €124m vs. FY16
Customer & distributor	2 n n increase in retention	· ·	T-NPS program live in 58 Business Units (+ 18 % promoters, - 23% detractors)
innovation	+2 p.p. increase in retention	•	Mobile Hub successfully rolled out in Italy, France, Spain and Switzerland
Strengthen	+3% mature market brand	\sim	Brand strengthened (+3.15%)
the brand	preference	•	Important deal with DVAG in Germany to distribute Generali brand exclusively



14

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2015-2018 international footprint optimization successfully completed

(€ bn)



(1) The value is related to the purchase price on 100% basis and it is excluding the reimbursement of the subordinated loans



Disciplined approach towards M&A – fully aligned with strategy

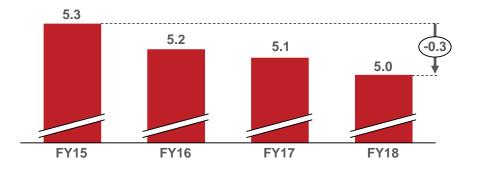
INSURANCE		ASSET MANAGEMENT	
CEE Partnership with Unicredit	Exclusive partner for distribution of CPI ⁽¹⁾	Union Investment in Poland	€3.3bn of AuM
Concordia in Poland - Acquired	330k clients with €120m of GWP	CM Investment Solutions	\$11bn of AuM
Strengthening of the partnership in India	Committed up to €120m for step up in JVs	Sycomore in France	€8.3bn of AuM
TripMate by Europ Assistance - <i>Acquired</i>	Leader in tour operator travel insurance in US	KD Funds in Slovenia	€0.75bn of AuM
Adriatic Slovenica - Acquired	500k clients with €300m of GWP		



(1) Credit Protection Insurance

Continued reduction in mature market operating expenses

Mature Market General Expenses development (OpEx view) $^{(1)}$ (\in bn)

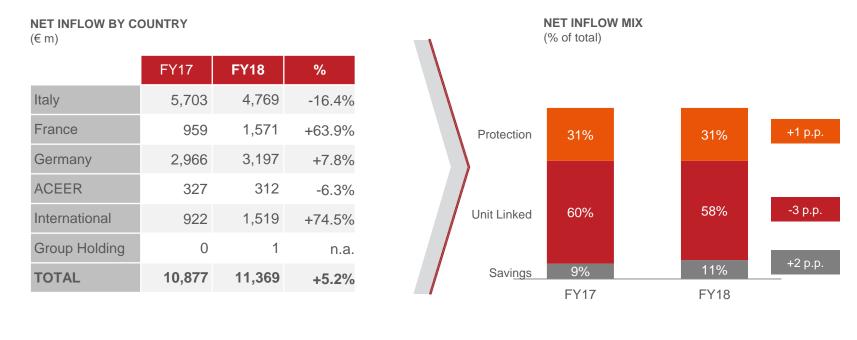


- 2018 net reduction across mature markets of ca.
 € -290 m (vs. 2015 baseline) exceeding the target
- Continuous rigorous cost approach to support business opportunities, investment in growth markets and the launch of new Group Strategy



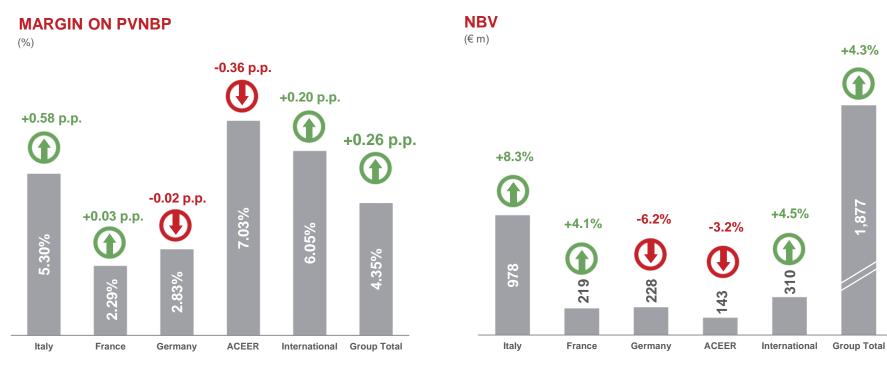
(1) Constant perimeter with carveout countries subjected to geographical footprint

Life net inflows growing with strong capital light business component





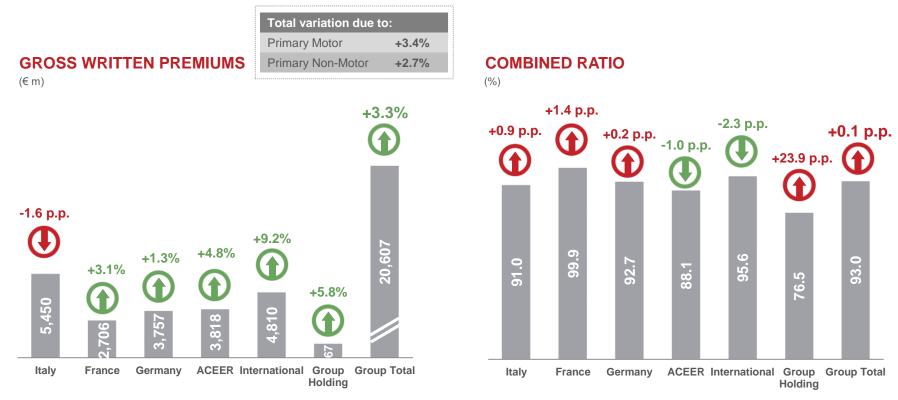
Further improvement in Life New Business profitability



Note:the arrow represents the variation vs FY17 numbers



Strong growth in P&C volumes and robust technical profitability





20

Note:the arrow represents the variation vs FY17 numbers

Solid growth in AM profit, in line with 2021 target ⁽¹⁾

(€)	Asset I	Asset Management Europe			sset Manage	ement
	FY17	FY18	∆ %	FY17	FY18	∆ %
AuM	447bn	443bn	-1%	463bn	456bn	-2%
Operating result	221m	309m	+39%	261m	335m	+28%
Net result ⁽²⁾	154m	212m	+38%	189m	235m	+24%
Cost / Income ratio (3)	58%	47%	-11 p.p.	54%	46%	-8 p.p.

(1) AM net result target for 2021: € 400 m

(2) FY17 restated excluding € 2 m Holding expenses

(3) Including non-operating expenses. Managerial data – including a riclassification of distribution costs in Switzerland for 2017, leading to a 3 p.p. Cost/Income decrease

Note: Net Result including net income attributable to non-controlling interests; Guotai net income contribution evaluated through Generali Equity ownership. Total Asset Management scope also includes Generali Investment Asia, Generali China Asset Management Company and Guotai



Ready for Generali 2021

STRONG FOUNDATIONS

AMBITIOUS AND CREDIBLE PLAN

CLEAR FRAMEWORK FOR ACCOUNTABILITY



Generali 2021 strictly monitored strategy execution

STRATEGY ITEM	MAIN INDUSTRIAL KPI	AMBITION
	Earnings CAGR 2018-2021 insurance markets Europe	3% - 6%
Profitable Growth	Earnings CAGR 2018-2021 service-based revenue streams	7% - 10%
	Earning CAGR 2018-2021 high potential insurance markets	20% - 25%
	Earning CAGR 2017-2021 Asset Management	15% - 20%
	Cumulative Capital Generation 2019-2021	>€10.5bn
Capital Management and	Net cash remittance to Holding 2019-2021	>€7bn
Financial	Debt Reduction by 2021	€1.5 – 2bn
	Gross Interest Expense Reduction 2021 vs. 2017	€70 – 140m
Innovation and Digital	Total Investments toward internal strategic initiatives 2019-2021	€1bn
Transformation	Cumulative expense reduction Insurance Europe 2018-2021	€200m
	New Green and Sustainable Investments by 2021	€4.5bn
People, Brand and	Relationship NPS by 2021	Best among international peers
Sustainability	Reskilled employees by 2021	50%
	Entities with Smart Working by 2021	100%



2018 baseline for Generali 2021 strategy

2018 Adjusted ⁽¹⁾	€2,233m
Net Result (EPS)	(€1.43)
2018 Financial Debt	€11.5bn

(1) Adjusted for impact of gains and losses related to disposals





III. 2018 Group Financials

Cristiano Borean – Group CFO page 26



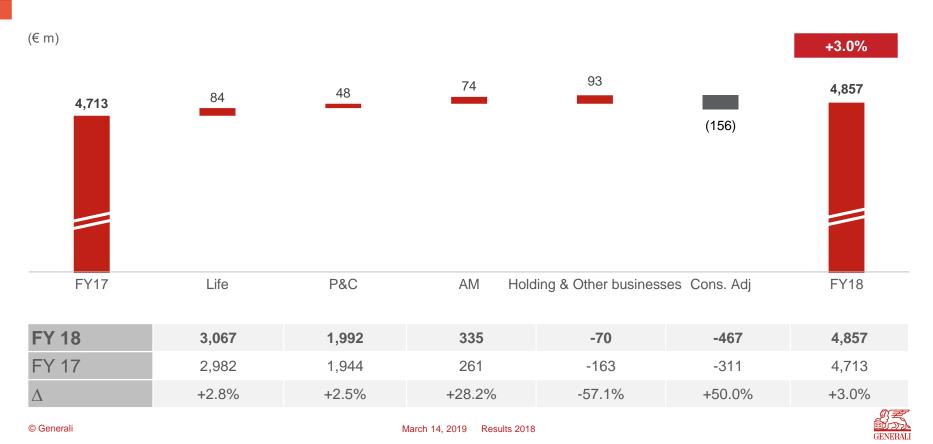
2018 top and bottom line growth delivered

		FY17	FY18	Δ (LFL ⁽¹⁾)
~ 5	VOLUMES			
ΠΠΠΠ	Gross Written Premiums (€ m)	64,381	66,691	+4.9%
JUUUUL	Life (€ m)	43,832	46,084	+5.7%
	P&C (€ m)	20,548	20,607	+3.3%
	Life Net Inflows (€ m)	10,877	11,369	+5.2%
	Life Reserves (€ bn)	336.1	343.4	+2.2%
	PROFITABILITY			
(****)	Operating result (€ m)	4,713	4,857	+3.0%
(m)	Operating RoE (%)	12.8%	12.6%	-0.2 p.p.
	Net result (€ m)	2,110	2,309	+9.4%
	New Business Margin (% PVNBP)	4.01%	4.35%	+0.26 p.p.
	Combined Ratio (%)	92.9%	93.0%	+0.1 p.p.
	Combined Ratio excl. Nat Cat (%)	90.7%	91.2%	+0.5 p.p.
	CASH & DIVIDENDS			
-))-	Net operating cash generation (Parent view, € m)	2,231	2,188	-2%
12	Dividend per share (€)	0.85	0.90	+5.9%
	CAPITAL			
\sim	Shareholders' equity (€ m)	25,079	23,601	-5.9%
J	Solvency II ratio (regulatory view, %)	207%	216%	+9 p.p.

(1) Constant perimeter and exchange rates

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Operating Result improved across all business lines



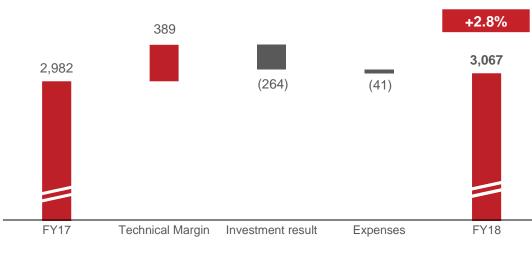
Growth in both Life margins and volumes

(€ m)	FY17	FY18	LFL Δ
VOLUMES			
Gross written premiums	43,832	46,084	+5.7%
Net inflows	10,877	11,369	+5.2%
PVNBP	45,429	43,202	-1.8%
PROFITABILITY			
Life operating result	2,982	3,067	+2.8%
Life operating ratio on investments (bps)	82	83	+1 p.p.
New Business Value	1,820	1,877	+4.3%
Margin on PVNBP (%)	4.01%	4.35%	+0.26 p.p.



Improved technical profitability more than offsets lower investment result

(€ m)

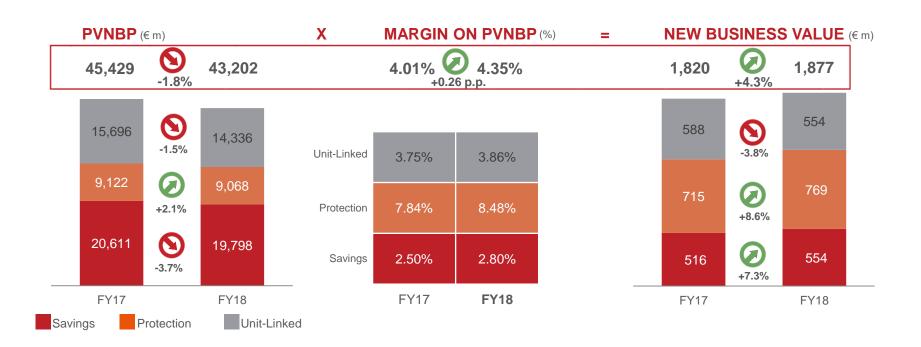


FY 18	5,819	1,835	(4,587)
FY 17	5,430	2,098	(4,546)
Δ %	+7.2%	-12.6%	+0.9%

- Overall improved quality of operating result, with greater share of technical margin vs. investment result
- Growth in technical margins reflecting good developments in Italy, France and Asia
- Investment result declining due to lower current income, higher impairments and lower realized gains

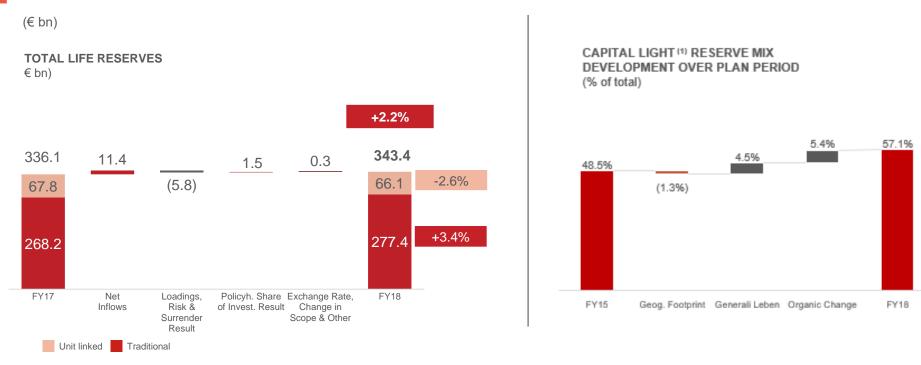


Strong growth in life new business value driven by margin improvement





Reserves mix shift towards capital light: 2018 target achieved



(1) Reserves without interest rate guarantees or with guarantees equal to or lower than 0%

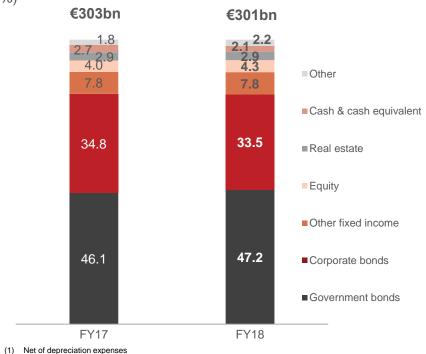
Note: The percentages shown on the right are calculated on reserves net of minorities. Where appropriate they exclude certain policyholder surplus reserves (e.g. RfB, PPE) and minor German and Czech pension funds outside of the Solvency II scope



Life investment return resilient

Life segment general account

(%)



Current returns

		€m	%
Fixed income	FY17	8,397	3.1%
Fixed income	FY18	8,025	3.0%
Equity	FY17	421	3.5%
Equity	FY18	569	4.3%
Real Estate ⁽¹⁾	FY17	489	5.7%
Real Estate "	FY18	484	5.6%
	-		
Total ⁽¹⁾	FY17	9,563	3.2%
i otar V	FY18	9,375	3.1%





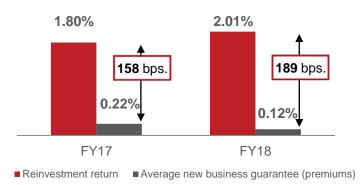
(%)

Further decrease in guarantees, down by 25 basis points

3.18% 3.10% 3.10% 1.61% 1.61% 1.36% 1.36% 5.1%

Current return vs existing portfolio guarantee

Reinvestment return vs average new business guarantee (based on premiums) (%)

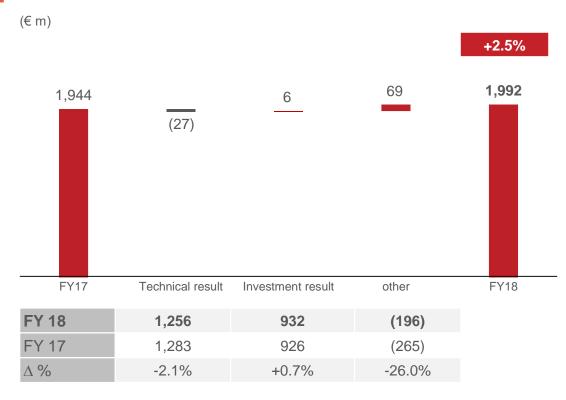




Strong growth in P&C volumes, resilient technical profitability

(€ m)	FY17	FY18	LFL Δ
VOLUMES			
Gross written premiums, of which:	20,548	20,607	+3.3%
Primary Motor	7,984	7,780	+3.4%
Primary Non Motor	11,832	12,009	+2.7%
PROFITABILITY			
Combined ratio (%)	92.9%	93.0%	+0.1 p.p.
Nat Cat impact (%)	2.1%	1.7%	-0.4 p.p.
P&C operating result	1,944	1,992	+2.5% ØZ
© Generali March 14, 2019 Results 2018			GENERALI

Resilient P&C Operating result



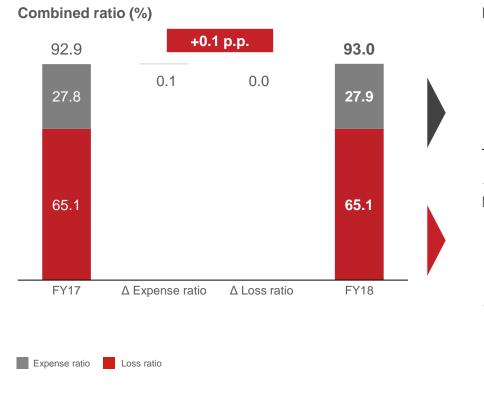
- Lower technical margin reflecting higher acquisition costs
- Higher dividends more than compensates lower current income from bonds
- Improved Other result mainly due to lower non-technical provisions, in particular in Germany



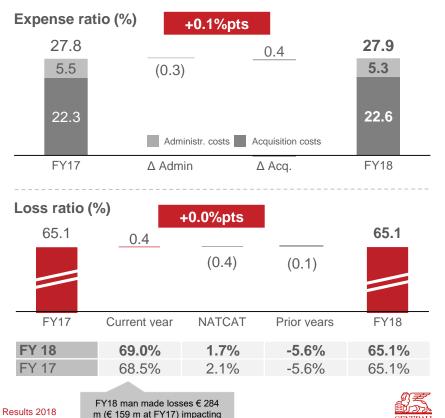
CFO – P&C Insurance

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Resilient P&C technical profitability



March 14, 2019



for 1.5 p.p (+0.6 p.p. vs FY17)

(%)

P&C segment general account

Stable P&C investment return

€38.0bn €37.8bn 4.7 5.4 6.6 7.2 10.1 10.6 5.9 6.0 7.4 8.4 32.6 31.6 32.7 30.7 FY17 FY18

Other
Cash & cash equivalent
Real estate
Equity
Other fixed income
Corporate bonds

Government bonds

		Euro m	%
Fixed income	FY17	748	2.7%
Fixed income	FY18	719	2.7%
Equity	FY17	114	4.7%
Lyuny	FY18	114	4.8%
Real Estate ⁽¹⁾	FY17	218	5.9%
	FY18	213	5.5%
Total ⁽¹⁾	FY17	1,154	3.0%
Total	FY18	1,180	3.1%

Current returns

(1) Net of depreciation expenses



Reduced negative contribution from Holding and other businesses

(€ m)

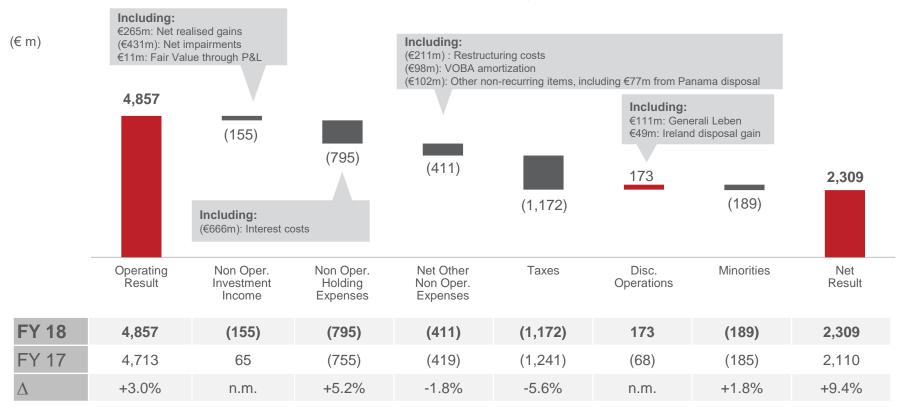
	FY17	FY18	∆ %
Financial and Other Businesses	291	397	+36.3%
of which Banca Generali ⁽¹⁾	241	233	-3.6%
of which other businesses ⁽²⁾	50	165	n.m.
Operating holding expenses	(454)	(467)	+2.9%
Total	(163)	(70)	-57.1%

(1) Banca Generali's operating contribution as per Generali's view

(2) Including other financial businesses, pure financial holdings, international service activities and any other non-core businesses

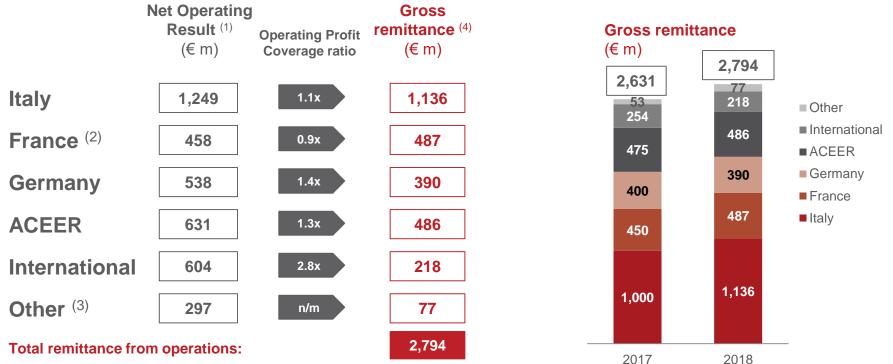
CFO - Profit & Loss

Improved transformation between operating and net result





Improved gross remittance from operations



(1) Net Operating Result = Operating profit by country, after deduction of taxes at normal national rates, and minority interest

(2) Higher contribution from France (overall 0.1 € bn) due to excess capital upstream performed through loan repayments

(3) Excluding parent company reinsurance result

(4) The amounts indicate the remittance towards dividend payments expected from each country to its direct shareholder. Occasionally, for capital management purposes, liquidity may be up-streamed by other means, such as loan repayments



Net operating cash generation in line with plan

Net Operating Cash Generation (€ m)

Remittance from subsidiaries

Result of reinsurance (1)

Interest & holding expenses (1)

2017	2018
2,631	2,794
341	145
(741)	(752)

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- Lower Reinsurance Result compared to the exceptionally positive result in 2017
- Stable Group dividend coverage ratio

Net Operating Cash generation	2,231	2,187
Group dividend paid / proposed (€ bn)	1.3	1.4
Coverage ratio	1.7x	1.6x

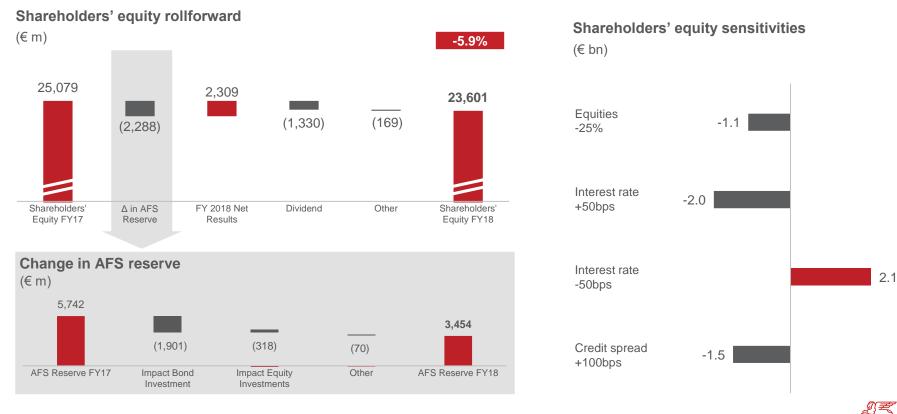


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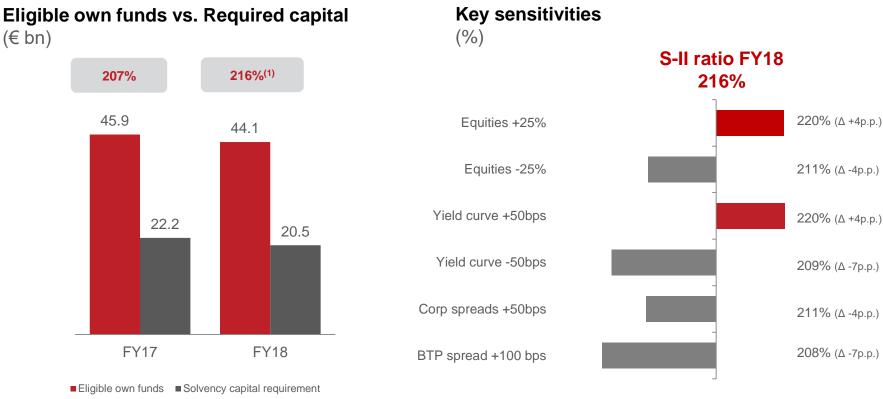
(1) Operating results, net of normalized taxes and minorities

CFO - Balance Sheet

Shareholders' equity negatively impacted by change in AFS reserve



Solvency II regulatory ratio ⁽¹⁾ up by 9 p.p. vs. 2017



(1) Preliminary Regulatory Ratio





March 14, 2019 Results 2018

Strong positive contribution from normalized capital generation

	Own Funds (€ bn)	SCR (€ bn)	Excess Own Funds ⁽¹⁾ (€ bn)	Solvency II ratio (%)	
FY 2017	45.9	22.2	23.7		207%
Regulatory Model Changes and opening adjustments	0.4	(1.4)	1.8		+16%pts
Normalised capital generation	3.3	(0.2)	3.5		+18%pts
Variances and other movements	(3.8)	(0.1)	(3.6)		-17%pts
Redemption of subordinated bonds eligible in BOF	(0.3)		(0.3)		-1%pts
Foreseeable dividend	(1.4)		(1.4)		-7%pts
FY 2018	44.1	20.5	23.7		216%

(1) Eligible Own Funds in excess of Solvency Capital Requirement



CFO – Solvency 2

2018 capital generation totalling €3.5bn

Regulatory view	Own Funds (€ bn)	SCR ⁽¹⁾ (€ bn)	Total normalised capital generation (€ bn)
Life	1.3 1.6	(1.3) 1.5	3.1
P&C	1.0	0.0	1.0
Holdings & Sectorals	(0.6)	0.0	(0.6)
Total Normalised Capital Generation		3.3 0.2	3.5
	Life nev	v business Other capital ger	neration drivers

(1) Positive numbers indicate positive capital generation (i.e. reduction in SCR), and negative numbers indicate negative capital generation (i.e. an increase in SCR)





High quality capital mix: Tier 1 capital 88% of total

Tiering of Solvency II Capital (FY18)

	Generali Regulatory view	
	€ bn	% of total
Tier 1	38.7	88%
Unrestricted Tier 1	35.5	80%
Restricted Tier 1 (Hybrid)	3.3	7%
Tier 2	5.3	12%
Tier 3	0.1	0%
Total Own Funds	44.1	
		1



Regulatory SCR covered 1.7x by Unrestricted Tier 1 Applicable Solvency II limits (FY18)

	Solvency II limits	FY18 Generali Regulatory view
Restricted Tier 1	< 20% of total Tier 1	8% of total Tier 1
Tier 2 + Tier 3	< 50% of SCR	26% of SCR
Tier 3	< 15% of SCR	0.3% of SCR



Quality of capital far in excess of Solvency II requirements: Euro ~9 bn of headroom against maximum limits



Generali 2021: robust financial targets



6%-8% EPS CAGR RANGE ⁽¹⁾ 2018-2021 **55%-65% DIVIDEND PAY-OUT RANGE** ⁽²⁾ 2019-2021

>11.5% AVERAGE RETURN ON EQUITY ⁽³⁾ 2019-2021

(1) 3 year CAGR; adjusted for impact of gains and losses related to disposals

- (2) Adjusted for impact of gains and losses related to disposals
- (3) Based on IFRS Equity excluding OCI and on total net result



47

III. Backup

 Investments 	page 49
Financial debt	page 55
Solvency 2	page 58



Assets under management

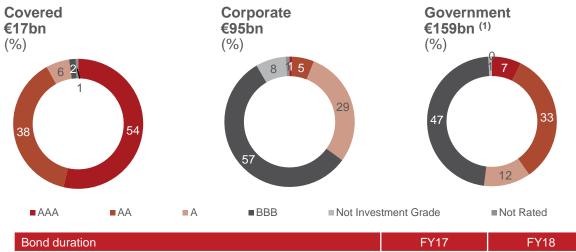
Total Portfolio: €488bn Breakdown by region and asset class (%) (%) 6 8 Italy France 34 Germany ■ CEE By Region 21 International General . 14.8 ■ Other 25 account Unit Linked 13.5 71.7 6 Third party Equity investments ■ Fixed income Real estate By Asset Class Cash & Cash Equivalent Other 86



49

Fixed Income Portfolio

Total Portfolio €300bn (%) 9.4 Other fixed 5.8 Income 22.8 Covered 8.7 Corporate non fin. Corporate fin. 53.2 ■ Government



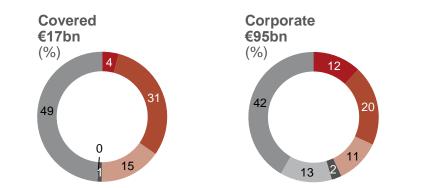
Bond duration	FY17	FY18
Life	8.8	8.4
P&C	5.5	5.5
Life duration Gap ⁽²⁾	FY17	FY18
	0.1	0.0

(1) Italian government bond exposure is 87% of BBB

(2) Duration gap = duration of fixed income assets - duration of liabilities x (Best estimate liabilities/Market Value of fixed income assets)

Fixed Income Portfolio by country

Total Portfolio €300bn (%) 9.4 Other fixed 5.8 Income 22.8 Covered 8.7 Corporate non fin. Corporate fin. 53.2 Government





Reinvestment yield	FY17	FY18
Life	1.8%	2.0%
P&C	1.6%	1.7%



37

20

Government

€159bn

29

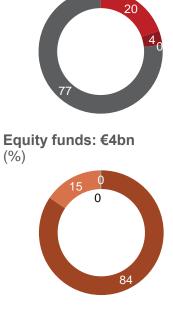
(%)

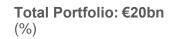
Equity & Equity-like

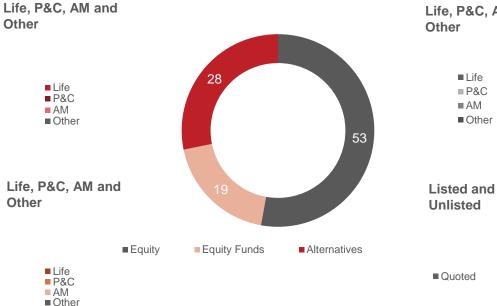
Other

Other

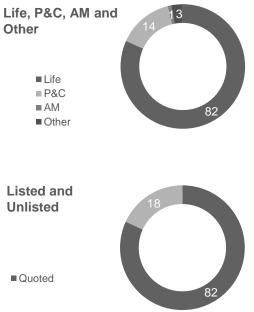
Alternative funds: €6bn (%)







Equity: €10bn (%)

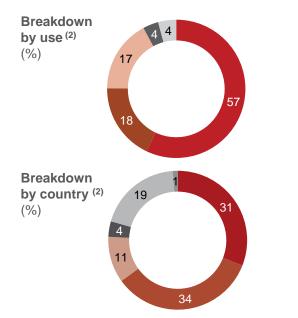




52

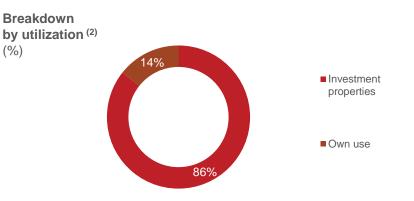
Asset Allocation: Real Estate (1)

Total Portfolio: €26bn (1)



- Office
 Residential
 Retail
 Logistic
 Other/Mixed
 Italy
 France
 Germany
- CEE

■RoE ■RoW



(1) Data, at fair value, includes investment properties, own use assets, properties inventory and Real Estate indirect investment

(2) Detail referred to direct investments in real estate only



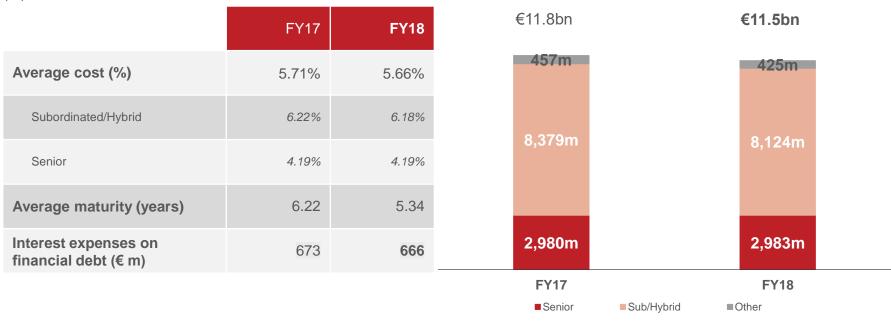
III. Backup

Investmentspage 49Financial debtpage 55Solvency 2page 58



Focus on financial debt

Average cost & maturity of financial debt (%)

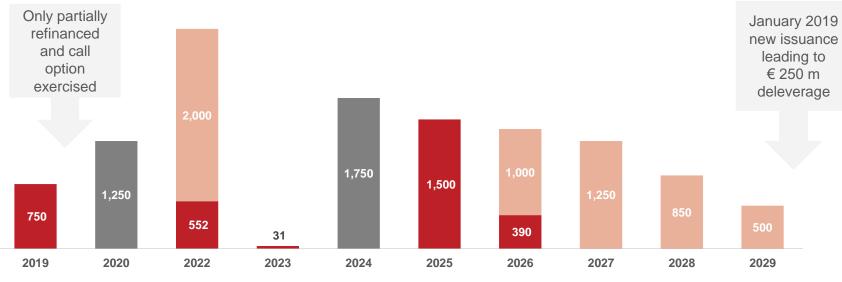


Total financial debt



Financial debt breakdown by expiry date/call date

(Nominal value - € m)



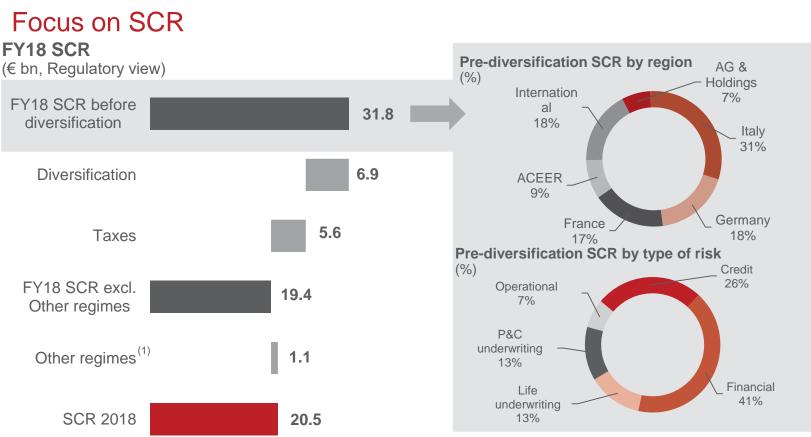
Senior Hybrid Subordinated



III. Backup

•	Solvency 2	page 58
	Financial debt	page 55
	Investments	page 49





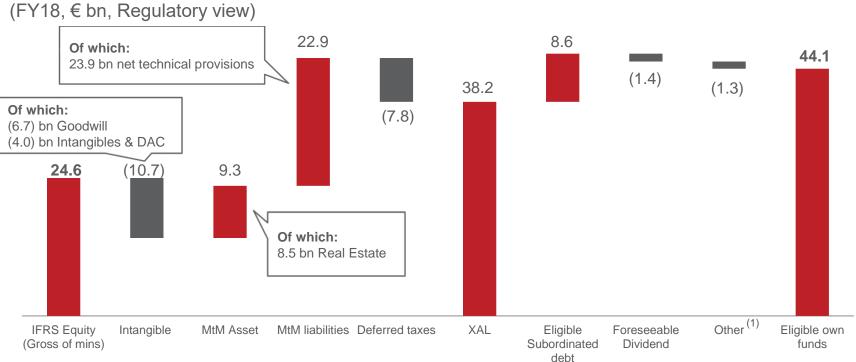
(1) IORP in France, Asset Management, Banking

Note: "Credit" risk includes default risk, spread widening and rating migration risks from IM "Financial risk includes Standard Formula Spread risk accounting for 21%



Reconciliation of IFRS equity to Solvency II Eligible Own Funds

Solvency II Eligible own funds



Including unrealised gains on French pension business under IORP transitional measures, impact of filter for non availability & minorities and other deductions, contribution of sectoral entities (after deduction of participations)



Disclaimer

Certain of the statements contained herein are statements of future expectations and other forward-looking statements.

These expectations are based on management's current views and assumptions and involve known and unknown risks and uncertainties.

The user of such information should recognise that actual results, performance or events may differ materially from such expectations because they relate to future events and circumstances which are beyond our control including, among other things, general economic and sector conditions.

Neither **Assicurazioni Generali SpA** nor any of its affiliates, directors, officers employees or agents owe any duty of care towards any user of the information provided herein nor any obligation to update any forward-looking information contained in this document.

The manager charged with preparing the company's financial reports, Cristiano Borean, declares, pursuant to paragraph 2 of article 154-bis of the Consolidated Law on Financial Intermediation, that the accounting information contained in this presentation corresponds to document results, books and accounts records.



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FY 2018

results

14 March 2019

Next Events

7 May 2019

Annual

General

Meeting



1 August 2019

1H 2019

reporting

results

24 May 2019

edition

Exploring Generali – 2019

16 May 2019

1Q 2019

reporting

results



GENERA

61

7 November 2019

9M 2019

reporting

results

Team

Assicurazioni Generali

Piazza Duca degli Abruzzi 2 34132 Trieste, Italy Fax: +39 040 671338 e-mail: ir@generali.com

www.generali.com

Leonardo Meoli

Group Head of Investor & Rating Agency Relations Group Head of Strategy

Leonardo.Meoli@Generali.com +39 340 5270016

Emanuele Marciante Credit & Rating Agency Relations

Emanuele.Marciante@Generali.com +39 040 671347

Stefano Burrino

Investor Relations

Stefano.Burrino@Generali.com +39 040 671202

Rodolfo Svara

Investor & ESG Relations

Rodolfo.Svara@Generali.com +39 040 671823

Martina Vono

Investor Relations Associate

Martina.Vono@Generali.com +39 040 671548

Marta Porczynska Event Coordinator

Marta.Porczynska@Generali.com +39 040 671402 Anna Jagiello Event Coordinator

Anna.Jagiello@Generali.com +39 040 671571



62



Thank you



GENERALI GROUP 2018 Results