PRIVACY NOTICE FOR SUBJECTS RELEVANT FOR CLAIMS AND DISPUTES INVOLVING ASSICURAZIONI GENERALI S.P.A.





Assicurazioni Generali processes your personal data*

Assicurazioni Generali S.p.A. (hereinafter also the Company), with registered office in Trieste, at Piazza Duca Degli Abruzzi no. 2, processes your personal data as **Data Controller***.

If you wish to receive more information, you can use the following postal address:



Assicurazioni Generali S.p.A., Piazza Duca degli Abruzzi no. 2, 34132 Trieste / P.O. Box 538.

For any questions or if you wish to exercise a right in respect of the processing of your personal data, you can contact our **Data Protection Officer***:



By email at: dpoag@generali.com



By traditional mail at:

Assicurazioni Generali, Piazza Tre Torri n. 1, 20145 Milan to the attention of the Data Protection Officer.



How we use your personal data and on the basis of which ground

We process your personal data in the context of the exercise of the right of defence of the Company in any claims and disputes started by or against the Company in any venue and related to facts in which you are involved, as well as in the context of any pre-litigation phases, with the purpose of performing all necessary activities for exercising the Company's right of defence including, for example, for:

- **1** Raising or defending any claims;
- 2 Suing and starting legal actions as well as for exercising the Company's right of defense;
- 3 Carrying out investigations, collecting evidence and performing reviews and factual and legal analysis;
- **4** Requesting legal assistance from external counsels, advisors, service providers and for seeking advice and assistance from them;



Continues...

- **5** Complying with any order by the public authority, ordinary courts and/ or arbitral tribunals;
- 6 Complying with any provisions of law and regulations, including, by way of example, those related to the financial external audit of the Company;
- **7** Producing evidence in any proceedings of any nature.

Processing of your personal data for the purposes indicated under the previous points is a processing necessary to comply with the legal obligations to which the Company is subject, as well as allow the Company to exercise its legitimate interest (to the extent that this is strictly necessary to pursue this legitimate interest and based on a proper balancing with your fundamental rights and freedoms).



Why the provision of your personal data is required

For exercising the right of defence of the Company and achieving the purposes above indicated, processing of your personal data is required.

Therefore, the failure in the provision or the partial or inaccurate provision may have, as consequence, the impossibility for the Company to exercise its rights of defence.



Which personal data we use

We process only the personal data strictly necessary to achieve the purposes above indicated and, depending on the specific litigation or pre-litigation phase we are handling, we could process:

- Biographical and identification data
- Contact data
- Financial information,
- Tax and bank account details
- Special categories of personal data
- Data relating to criminal convictions and offences

Personal data can be provided directly by you or collected by public sources (lists, records, public documents known by anyone), as well as collected from third parties (including, for example, companies of Generali Group, employer, employees, etc.).

In addition to any other personal data that could be necessary to handle the litigation or pre-litigation phase in which the Company is involved.



With whom we share your personal data

Our staff processes your personal data with modalities and procedures, also in electronic form, appropriate to ensure an adequate level of security.

Your personal data can be shared only with third parties which have been assigned with the task to perform some activities connected with the achievement of the purposes above indicated. Depending on the activity performed, such third parties may act as **Data Processors***, **Joint Controllers*** or autonomous Data Controller.

Our staff and third parties which process your personal data for the purposes above indicated – exception for autonomous Data Controllers – receive proper instructions about the correct modalities of the processing.

Your personal data can be also shared with other subjects involved in the litigation or prelitigation concerning the Company and with public bodies which could request them. Your personal data are not disseminated.

Third parties perform computer, telematics, financial, administrative, analysis, summaries, work – products, submissions in any proceedings in any venue, filing, printing, management of incoming and outgoing correspondence and financial auditing activities. Third parties may also include other public and private entities, such as the public authority, ordinary courts and arbitration tribunals, external legal counsels, advisors, auditors, service providers as well as other Generali Group companies.



Where we transfer your personal data

Depending on the location of the other subjects involved in the litigation or pre-litigation phase concerning the Company and on the location of the jurisdictional or arbitral body before which the litigation is pending, limitedly for the purposes indicated above, we may transfer your personal data to a third party or to a public body requesting it, also in Countries outside the European Economic Area.

In any case, the transfer of your personal data is performed in compliance with the applicable laws and international agreements in force, as well as on the basis of appropriate and suitable safeguards (such as, for example, transfer to a Country ensuring an adequate level of protection or adopting the standard contractual clauses approved by the EU Commission).



You can exercise the following rights in respect to your personal data:

Access

You may request access to your personal data to receive information, for example, about the categories of personal data that the Company is currently processing;

Rectify

You may ask the Company to correct personal data that is inaccurate or incomplete;

Erase

You may ask the Company to erase personal data where one of the following grounds applies:

- Where the personal data are no longer necessary in relation to the purposes for which they were collected or otherwise processed;
- You withdraw consent on which the processing is based and where there is no other legal ground for the processing;
- You object to automated decision-making and there are no overriding legitimate grounds for the processing, or you object to the processing for direct marketing;
- The personal data have been unlawfully processed;
- The personal data have to be erased for compliance with legal obligation in Union or Member State law to which the Company is subject;
- The personal data have been collected in relation to the offer of information society services.

Restrict

You may ask the Company to restrict how it processes your personal data, requesting only their storage, where one of the following grounds applies:

- You contest the accuracy of your personal data, for a period enabling the Company to verify the accuracy of your personal data;
- The processing is unlawful and you oppose the erasure of the personal data and request the restriction of their use instead:

- The Company no longer needs the personal data for the purposes of the processing, but they are required by you for the establishment, exercise or defense of legal claims;
- You have objected to processing pursuant to the right to object and automated decision-making, pending the verification whether the legitimate grounds for the Company override those of you.

Portability

You may ask the Company to transfer the personal data you have provided us to another organisation and / or ask to receive your personal data in a structured, commonly used and machine readable format.

In case you provided your consent to the processing of personal data, you may withdraw consent at any time, without affecting the lawfulness of processing based on consent before its withdrawal.

If your personal data are transferred outside the European Economic Area, you have the right to obtain copy of such data as well as indication of the Country/Countries where the data have been made available.

You can exercise your rights by contacting our Data Protection Officer at the contact details above indicated. The request of exercise of rights is free of charge, unless the request is manifestly unfounded or excessive.



Your right to object to the processing of your personal data

You have the right to object to the processing of your personal data and request the stop of the processing operations when they are based on the Company's legitimate interest (refer to *How we use your personal data and on the basis of which ground*).



Your right to lodge a complaint to the Supervisory Authority

In case you consider that the processing of your personal data infringes the applicable privacy laws, you have the right to lodge a complaint to the Italian Personal Data Protection Authority – **Garante per la Protezione dei Dati Personali*** with the modalities indicated on the Authority's website (www.garanteprivacy.it).



www.garanteprivacy.it



How long we retain your personal data

Your personal data can be retained for different period of times, depending on the purposes of the processing, in compliance with the applicable privacy laws.

In particular, in any case of disputes, your personal data will be retained for the whole duration of the relevant proceedings until a final decision is issued and, in compliance with applicable laws, for a period of 10 years from the termination of any relevant agreement or for the statute of limitations set forth under the applicable laws, without prejudice to longer storage periods provided for by specific law.

Changes and updates of the privacy notice

Also considering possible amendments of the applicable privacy laws, the Company may integrate and/or update, wholly or partially, this privacy notice. Any changes, integrations or updates will be communicated through publication on the Company's website www.generali.com.

Glossary

To help you understanding our privacy notice, please find below the meaning of the main terms contained therein:

Processing means any operation or set of operations which is performed on personal data or on sets of personal data, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction, whether or not by automated means.

Personal data mean any information relating, directly or indirectly, to a person (such as, for example, name, an identification number, location data, an online identifier, one or more elements able to identify the physical, physiological, genetic, mental, economic, cultural or social identity, etc.).

Special categories of data mean the personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership as well as genetic data, biometric data where they uniquely identify a person, data concerning health or data concerning a person's sex life or sexual orientation.

Genetic data mean the personal data relating to the inherited or acquired genetic characteristics of a person which give unique information about the physiology or the health of said person and which result, in particular, from the analysis of a biological sample from the person in question.

Biometric data mean the personal data resulting from specific technical processing relating to the physical, physiological or behavioural characteristics of a person, which allow or confirm the unique identification of that person, such as facial images or dactyloscopic data.

Data concerning health mean the personal data related to the physical or mental health of a person, including the provision of health care services, which reveal information about his or her health status.

Judicial data mean the personal data related to criminal convictions and offences or to the connected security measures afflicted to a person.

Data subject means the person whose personal data are processed.

Data controller means the individual or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data (for example, the employer is the data controller in respect of its employees' personal data since, with reference to the employment relationship, it decides the purposes and means of such processing).

Joint controller means the individual or legal person, public authority, agency or other body which, jointly with other data controllers, determines the purposes and means of the processing of personal data.

Data Processor means the individual or legal person, public authority, agency or other body which processes personal data on behalf of the data controller (for example, the company which provides the service of employees' salaries calculation may be considered a data processor since it processes personal data on behalf of another company, the employer).

Consent means any data subject's wish, by a statement or by a clear affirmative action, which signifies agreement to the processing of personal data relating to him or her. For the consent to be valid, the data subject's wish needs to be freely given, specific for each processing operation, collected upon the provision of a privacy notice and clearly distinguishable from any other declarations.

Personal data breach means a breach of security (physical or IT) leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data transmitted, stored or otherwise processed.

Data Protection Officer means a person in charge for performing support activities for the company functions and control activities in respect of the processing of personal data. It is also in charge for cooperating with the Supervisory Authority and it represents the contact point, also for the data subjects, for any matters connected with the processing of personal data.

Garante per la Protezione dei Dati Personali is the Italian Supervisory Authority for the protection of personal data.