



PRIVACY NOTICE

1. Assicurazioni Generali processes your personal data

Assicurazioni Generali S.p.A. (hereinafter also the Company), with registered office in Trieste, Piazza Duca Degli Abruzzi 2, processes your personal data as the Data Controller.

If you wish to receive more information, you can use the following postal address:

- Assicurazioni Generali S.p.A., Piazza Duca degli Abruzzi 2, 34132 Trieste, Italy / P.O. Box 538.

For any questions or if you wish to exercise a right in respect of the processing of your personal data, you can contact our Data Protection Officer:

- by email at: dpoag@generali.com
- by traditional mail at: Assicurazioni Generali, Piazza Tre Torri 1, 20145 Milan, Italy to the attention of the Data Protection Officer.

2. How we use your personal data and on the basis of which ground

We will use your personal data exclusively in order to properly handle your application, in particular:

- (i) to reply to your enquiry, and to identify and retrieve your file in case of follow-up correspondence;
- (ii) to pay your claim, if applicable;
- (iii) to perform any related regulatory obligations (for example, anti-money laundering screening).

The processing of personal data for the purposes indicated in the previous points (i) and (ii) above is necessary to comply with your request for investigation and compensation, if applicable.

The processing of personal data for the purposes indicated under the previous point (iii) above is necessary to comply with the legal obligations to which the Company is subject.

3. Why the provision of your personal data is required

The provision of your personal data is required in order to identify your application and contact you at the end of our investigations.

If you do not provide your personal data, we shall not be able to contact you and inform you of the result of our investigations, including payment, if any. Moreover, we shall not be able to retrieve your file if you need additional clarifications or request a review of our search.

4. Which personal data we use

We process only the personal data strictly necessary to achieve the purposes above. In particular, we process:

- Your name and surname;
- Your date of birth;
- Your home address and/or e-mail address;
- Your bank details, if necessary.

5. With whom we share your personal data

If your application does not qualify for any compensation payment, your personal data will not be shared with anyone.

In case of payment, instead, we may share your personal data with other Generali Group companies and external entities - such as banks - exclusively for the purposes of executing the payment. Additionally, your personal data might be disclosed to other parties (e.g. other heirs) only if the payment made in your favour is questioned, or in case of misrepresentation or fraud.

Please be also advised that your personal data will not be disseminated (i.e. published on the internet or social media).

6. Where we transfer your personal data

As a general rule, your personal data will neither be transferred or disclosed to third parties except to suppliers who allow us to carry out primary activities (i.e., national postal service, IT provider, etc.).

In the unlikely event that a transfer should be required, we might transfer your personal data to a third party described above or to a public authority in a country both within and outside of the European Economic Area.

In any case, the transfer of your personal data is performed exclusively for the purposes indicated above and in full compliance with the applicable laws and the international agreements in force, as well as on the basis of appropriate and suitable safeguards (e.g. transfer to a country ensuring an adequate level of protection or adopting the standard contractual clauses approved by the EU Commission).

7. The rights you can exercise in respect of the processing of your personal data

You can exercise the following rights in respect to your personal data:

- Access – you may request access to your personal data to receive information, for example, about the categories of personal data that the Company is currently processing;
- Rectify – you may ask the Company to correct personal data that is inaccurate or incomplete;
- Erase – you may ask the Company to erase personal data where one of the following grounds applies:
 - a. Where the personal data are no longer necessary in relation to the purposes for which they were collected or otherwise processed;
 - b. You withdraw consent on which the processing is based and where there is no other legal ground for the processing;
 - c. You object to automated decision-making and there are no overriding legitimate grounds for the processing, or you object to the processing for direct marketing;
 - d. The personal data have been unlawfully processed;
 - e. The personal data have to be erased for compliance with legal obligation in Union or Member State law to which the Company is subject;
 - f. The personal data have been collected in relation to the offer of information society services.
- Restrict – you may ask the Company to restrict how it processes your personal data, requesting only their storage, where one of the following grounds applies:

- a. You contest the accuracy of your personal data, for a period enabling the Company to verify the accuracy of your personal data;
 - b. The processing is unlawful and you oppose the erasure of the personal data and request the restriction of their use instead;
 - c. The Company no longer needs the personal data for the purposes of the processing, but they are required by you for the establishment, exercise or defense of legal claims;
 - d. You have objected to processing pursuant to the right to object, pending the verification whether the legitimate grounds for the Company override those of you.
- **Portability** – you may ask the Company to transfer the personal data you have provided us to another organisation and / or ask to receive your personal data in a structured, commonly used and machine readable format.

If in the future you are requested to provide a written consent to the processing of your personal data, you may withdraw it at any time, without affecting the lawfulness of the processing based on your consent before you decided to withdraw it.

In the unlikely event that your personal data are transferred outside of the European Economic Area, you have the right to obtain copy of such data as well as indication of the country/countries where the personal data have been made available.

You can exercise your rights by contacting our Data Protection Officer at the contact details indicated above. The request for exercise of rights is free of charge, unless it is manifestly unfounded or excessive.

8. Your right to object to the processing of your personal data

You have the right to object to the processing of your personal data and request the stop of the processing operations when they are based on the legitimate interest (please refer to §2 *How we use your personal data and on the basis of which ground*).

9. Your right to lodge a complaint to the Supervisory Authority

In case you consider that the processing of your personal data infringes the applicable privacy laws, you have the right to lodge a complaint to the Italian Personal Data Protection Authority – *Garante per la Protezione dei Dati Personali* according to the indications contained on the Authority's website (www.garanteprivacy.it).

10. How long we retain your personal data

We will retain your personal data until there are compensation programmes on Holocaust-era insurance policies and, at the end of those, as long as it is required by law.

11. Changes and updates of the privacy notice

Also considering possible amendments of the applicable privacy laws, the Company may integrate and/or update, wholly or partially, this privacy notice. Any changes, integrations or updates will be communicated through publication on the Company's website www.generali.com.